



A Weekly Update
For The Employees of
North Central Health Care



PHOTO OF THE WEEK



NEWS YOU CAN USE

WEEKLY CONNECTION WITH VICKI TYLKA

Human Services Team Collaboration



I was happy to be invited to write for this week's leadership article, and to be able to share some great conversations that occurred this week with our Core Values at play:

On May 14th and 15th, NCHC leadership met with leaders and staff from our partner counties' social services departments at the Lake View Conference Center on the Wausau Campus. Social

Services Directors Christa Jensen, Jessi Rumsey, and John Zenkovich shared their thoughts on the improved collaboration between our agencies. Together, we serve the most vulnerable populations through programs mandated by the State of Wisconsin. These span from Economic Support, Child Support, Child Welfare, Youth Justice, and our NCHC Community Programs including our Crisis Center, Crisis Stabilization Facilities, Behavioral Health Hospitals, Outpatient Services, and Community Treatment.

Our Director of Outpatient Services, DeAnna Dertz, and Wendy Peterson, Director of Acute Care Services provided information on substance use disorder treatment. Highlighted information included Outpatient therapy and services, Lakeside Recovery, our Sober Living program, and outreach by our peer specialist and recovery coach. Additional information was provided on how to access our services and the scope of each program we operate was explained. Department of Social Services' staff asked great questions and made valuable suggestions for future ideas for group programming for youth.

We acknowledged that we are part of a continuous improvement system and how important open communication is. We know that we will not always be able to say "yes" to each other's specific requests, however, we are all committed to articulating what we can do rather than just saying "no."

This is the first in a series of meetings that will occur every few months as we network together and build our collaboration.

Vicki Tylka

Vicki Tylka
Managing Director of Community Programs



Director of Outpatient Services, DeAnna Dertz presents information on substance use disorder treatment.



Director of Acute Care Services, Wendy Peterson presenting to the group.



Directors of Social Services from Marathon, Lincoln, and Langlade Counties.



Directors of Social Services: Jessi Rumsey and Christa Jensen.



Attendees listen to presentations at the Lake View Conference Center on the Wausau Campus.

- Tuesday Bray Fry at Mount View 2
- Skilled Nursing Care Week Fun 3
- Meet Our New Employees..... 7
- Foodie Forecast 8-9

Person-Centered Shout out



Nikki Lamkin, Pharmacy

Nikki is a great team member. She's gone above & beyond keeping workflow moving despite being new & still learning, especially during recent staffing shortages. She's a positive role model & adheres to our Core Values even on the busiest days!

Shared By: Kendra Eisner



Occurrence Reporting Hotline

x4488 or 715.848.4488

Only significant or sentinel events requiring immediate notification to this hotline.





GABBIN' with GARY

A Monthly Gab Session with Executive Director, Gary Olsen

MAY GAB SESSION:

HEALTH INFORMATION MANAGEMENT

Each month, Gary Olsen will select a manager to participate in Gabbin' with Gary! That manager will be asked to invite one employee from their program to join in. The trio will connect over lunch. The topic? *It's up to you!*

Inspired by Core Values & Committed to Person-Centered Service!

Tuesday, May 21

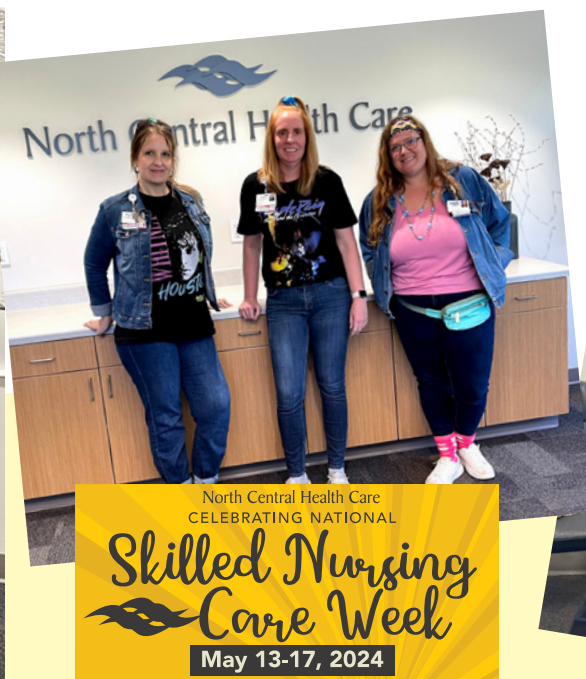
Join the Mount View Care Center Residents for a

BRAT FRY!

Mount View Care Center Courtyard

11 am - 1 pm

\$5 for Brat, Chips and Drink!



Teams across NCHC had some fun recognizing Skilled Nursing Care Week. Nursing Home Activities provided some fun opportunities for residents relating to this year's theme of "Radiant Memories - A Tribute to the Golden Age of Radio". Staff submitted some photos of their rockin' outfits!



COMMUNITY TREATMENT SPOTLIGHT AWARD APRIL 2024



Maggie Pagel Community Treatment Youth

NCHC Community Treatment is pleased to announce Maggie Pagel was awarded the April Spotlight Award!

"Maggie is a remarkable employee and everyone around here is blown away by her positive attitude and ambition. Maggie has taken initiative to spread joy and happiness on the Marathon Youth team. She has planned numerous fun activities and events, including celebrations for co-workers that have made an incredible impact on them. Team members are reporting that they are so very grateful to have Maggie on our team to help make people feel special and valued here!"

"Aside from the sunshine that Maggie brings to the team on a daily basis, she is also an outstanding service facilitator. She is highly ambitious and has had great success in connecting with some challenging youth consumers. She is extremely flexible and meets consumers where they are. She validates and shows genuine empathy in a way that makes the parents she works with feel empowered and heard. She is always wanting to improve and grow in her skill set and will often seek out resources and trainings to help her understand the complexities of this field better."



Congrats Maggie!



Position Postings

Title: Certified Nursing Assistant

Status: Full Time

Location: Wausau - MVCC

As a CNA at Mount View Care Center your number one job is to enhance residents' experience. Interested in becoming a CNA but don't know where to start? Ask our awesome HR team. They are happy to help guide you through what is required to become a CNA! Already a CNA? Check out the current CNA opportunities on our website!

Learn More or Apply Online:
www.norcen.org/Careers



<https://bit.ly/CNA-NCHC2024>



We want MORE Awesome People like YOU on Our NCHC Team!

Be sure to SHARE our Career Posts on Social!

LOOKING FOR NCHC MAP INFORMATION? Check the ODrive or For Employees Page of Our Website

The Communications Department frequently gets questions regarding maps and information. If you are looking for anything like Maps, YOU Benefit Guides, Connections Guides, etc., please check the Odrive > NCHC Information folder OR the For Employees Page of our Website at www.norcen.org/ForEmployees.

In both places, you will find a lot of commonly requested information including the most updated maps (general and snow maps), YOU Benefit Guides, Quality & Compliance Information, and Important Contact information.

As always, if you are looking for something specific and you don't see it in the resource locations above, send us an email at communications@norcen.org and we will answer back as soon as we can. Your feedback helps us improve the resources available for our teams! Thanks for all you do!





WELCOME THESE NEW EMPLOYEES TO THE TEAM!

These employees were welcomed at Orientation May 13, 2024!

Human Resources Outpatient Services Health Information

YCSF



Marnie Bredlau –
Director of Human
Resources



Keeley Jones – RN

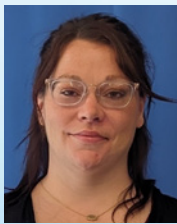


Twinkle Sheladiya –
Coding Specialist

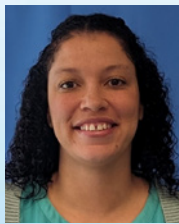


Danielle Welter
– Behavioral Health
Professional

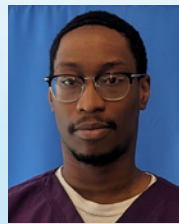
Mount View Care Center



Amanda Ely –
Hospitality As-
sistant



**Soncirea
Koehler** –
Hospitality
Assistant



Kevyn Jones –
CNA



Morgan Hahn –
CNA



Skyla Tasch –
CNA



Jamila Gill – RN



Eric Pagel –
Dietary Aide

Pine Crest



**Melissa
Sprague** – CNA



**Merrilee
Maulson Kar-
molinski** – CNA



Wendy Knospe
– RN



**Samantha
Steinfest** –
Dietary Aide



**Allyson
Meyler-Warlow**
– Housekeeping
Aide

*We are so excited to have
you on our team!*





WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA OPEN TO ALL NCHC & WAUSAU CAMPUS EMPLOYEES

BREAKFAST HOURS
8:30 AM – 10:30 AM

LUNCH HOURS
MONDAY – FRIDAY
10:30 AM – 1:30 PM
HOT FOOD BAR &
SALADS \$.45/OUNCE
(Weekdays Only)

GRAB-N-GO HOURS
MONDAY – FRIDAY
8:30 AM – 5:30 PM
WEEKENDS:
GRAB-N-GO ONLY

Daily Hot Sandwich Menu

FEATURING DAILY SPECIALS LIKE GRILLED BEEF & CHEDDAR, CHEESEBURGERS, BBQ SANDWICHES, TUNA MELTS, PIZZA & MORE!!
Make your own cold or hot sandwich with fixins' OR self-serve at the salad bar.

MAY 20 – 24, 2024

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
DESSERT	Brownie	Frosted Chocolate Cake	Strawberry Pie	Fruit Cobbler	Cherry Delight
SANDWICH	Hot Turkey on Croissant	Chicken Supreme on a Bun	BBQ on a Bun	Monte Cristo Sandwich	Tuna Melt
SOUP	Cream of Broccoli Soup	Cream of Potato Soup	Chicken Vegetable Soup	Taco Soup	Stuffed Green Pepper Soup
MAIN ENTRÉE	Homestyle Meatloaf Baked Potato Broccoli	Honey Mustard Chicken Rice Pilaf Beets	Breaded Pork Chop Brown Gravy O'brien Potatoes Mixed Veggies	Mac & Cheese and Ham Green Beans	Chicken Lasagna Breadstick Broccoli

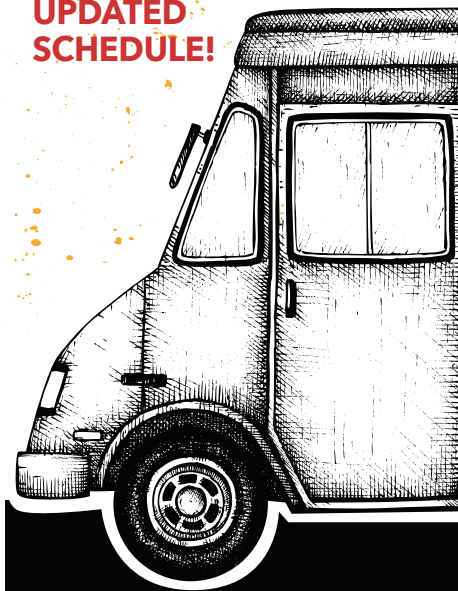
MAY 27 – 31, 2024

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
DESSERT	Mandarin Oranges	Chocolate Peanut Butter Bar	Fruit Crisp	Monster Cookie	Blueberry Delight
SANDWICH	Baked Potato Bar	Egg Rolls	Chicken Bacon Flatbread Pizza	Baked Turkey Berry Wrap	Taco Bar
SOUP	Vegetable Chowder	Potato Soup	Minestrone Soup	Beef Vegetable Soup	Split Pea Soup
MAIN ENTRÉE	Baked Chicken Drumstick Mashed Potatoes/Gravy Parlsied Carrots	Chicken Pasta Alfredo Beets Breadstick	Smoked Pork Loin BBQ Sauce Bakes Sweet Potato Buttered Peas	Ranch Meatloaf Garlic Pasta Zucchini & Tomatoes	Battered Rock Fish Country Style Fried Potatoes Creamy Coleslaw



WAUSAU CAMPUS SUMMER FOOD TRUCKS

UPDATED SCHEDULE!



Wausau Campus
Mount View Care Center
LOT B Parking Lot

11 am – 1:30 pm

Third Thursdays
of the Month

Next Visit: May 23

HANUMAN EXPRESS



Mitch's Texas Tacos



Please note: Food trucks are independently operated and may cancel with little notice. We apologize for any inconvenience.



THE BISTRO

**Memorial Day Hours:
9am - 5pm**

NOW OPEN 7 DAYS A WEEK! | WEEKDAYS 7:30AM - 3PM | WEEKENDS: 9:30AM - 5PM

THE BISTRO WILL BE CLOSED ON WEEKENDS FROM 1-1:30PM TO ACCOMODATE STAFF BREAKS

*HOT FOOD IS AVAILABLE AT THE BISTRO DAILY UNTIL 2:30PM *



SPECIAL OF THE WEEK

Jalapeno Popper Panini

JALAPENOS | CHEDDAR | BACON | CREAM CHEESE

LATTE OF THE WEEK



Almond Bark Latte

Nutty almond and rich white chocolate paired with smooth espresso and steamed milk.

\$1 OFF LARGE LATTES EVERY MONDAY!

**Please note: All sales subject to Sales Tax.*

- build your own - BREAKFAST SANDWICH

PICK YOUR STYLE

- EGG + CHEESE 3.00
- EGG, MEAT + CHEESE 4.00

PICK YOUR BREAD

- CROISSANT
- BAGEL
- ENGLISH MUFFIN

PICK YOUR MEAT

- HAM
- SAUSAGE
- BACON

